



MANUAL: Nursing

SUBJECT: COMPASSIONATE VISITATION

DATE DEVELOPED: 07/21/2020

DATE REVIEWED/ REVISED: 07/21/2020, 12/30/2020

PURPOSE: To establish uniform/safe guidelines concerning resident visitation during COVID-19 pandemic that is safe for the residents. This policy will be monitored and revised based on resident response, facility data, community COVID-19 status and current local, state, and federal guidelines

PROCEDURE

1. **Resident's shall have negative COVID-19 test results and continue testing negative per the facility testing process.**
2. **Residents continue to have negative daily screenings and have no symptoms of illness.**
3. Inside compassionate visits **MAY BE ALLOWED: NO more than 2 visitors at a time, 15-minute visits will be scheduled. Small children and/or pets are not allowed**
 - a. All approved visitors will be required to be COVID-19 pre-screened by telephone prior to arrival at the facility and must provide their contact information.
 - b. All approved visitors will be re-screened upon arrival for the visitation according to the current CDC guidelines which includes having their temperature evaluated and screening for COVID-19 signs and symptoms prior to meeting with the resident. Any symptoms identified as directed by the CDC/DPH will result in the visit being canceled.
 - c. Maintaining social/physical distancing of at least 6 feet is required at all times.
 - d. Surgical masks are required for both the resident and the visitors at all times.
 - e. Facility staff will log and monitor all visits to assure the guidelines are followed.
 - f. All visitors will receive information about COVID-19 regarding how to

protect themselves and to learn about transmission of COVID-19 in our community. Any signs or symptoms of COVID-19 will be reported to the facility immediately and the visitor will notify their health provider.

4. The facility will have designated visitation area: The visitation area will be disinfected between each visit according to the current infection control guidelines.
5. All visitation **MUST BE PRE-SCHEDULED** and all visitation will be canceled if the facility experiences any symptoms of respiratory illness, or any incidence of COVID-19 which meets the CDC/DPH criteria as an outbreak
6. Residents with COVID-19 signs or symptoms, and Residents in a 14-day quarantine or observation period due to their admission or readmission status are not eligible for visits.
7. Televisits via Facetime, Zoom, and Skype are available for all residents and times available are as follows: Wednesday between the hours of 2 p.m. and 6 p.m. and every other Saturday starting January 9, 2021 between the hours of 9 a.m. and 1 p.m.

For additional information on the visitation guidelines that The Bay at Nu Roc Health and Rehabilitation Center is utilizing, please review the following memorandum from the Centers for Medicare and Medicaid Services:

https://www.cms.gov/files/document/qso-20-39-nh.pdf?fbclid=IwAR31EkOW2pmQTcMQW-75hnFM_zDvfDgSjviq05pxNcbNeL_qRn87-phJjM